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File No.: SWA01 P-106A

DEC 23 2004

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

**In re Application of:** L. Lloyd WILLIAMS  
**Filed:** July 14, 2003  
**Serial No.:** 10/619,275  
**Title:** Divisional of U.S. Serial No. 09/995,971  
**System for Providing Access  
To a Voice Mail System**  
**Group Art Unit:** 2645

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**Mail Stop Amendment**

Commissioner for Patents  
United States Patent and Trademark Office  
P.O. Box 1450  
Alexandria, VA 22313-1450  
U.S.A.

Sir:

In response to an Office Action dated September 23, 2004, please amend the above-identified patent application as follows:

**Amendments to the Claims** appears in a listing of the claims which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 7 of this paper.

DOCSOTT: 367611V

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TO:USPTO

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File No.: SWA01 P-106A

VIA FACSIMILE NO. 703-872-9306

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

|                       |   |
|-----------------------|---|
| In re Application of: | L. Lloyd WILLIAMS                                     |
| Filed:                | July 14, 2003   |
| Serial No.:           | 10/619,275  |
|                       | Divisional of U.S. Serial No. 09/995,971              |
| Title:                | SYSTEM FOR PROVIDING ACCESS<br>TO A VOICE MAIL SYSTEM |
| Group Art Unit:       | 2645  |

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

CERTIFICATION OF FACSIMILE TRANSMISSION

I hereby certify that the following papers are being facsimile transmitted to the Patent and Trademark Office on the date shown below:

1. RESPONSE (11 pages)
2. CLAIMS AS AMENDED form (1 page)

YOU SHOULD RECEIVE A TOTAL OF THIRTEEN (13) PAGES.

Dated: December 23, 2004.

Donna J. Raaymakers

Donna J. Raaymakers  
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Post Office Box 888695  
Grand Rapids, Michigan 49588-8695  
616/988-4108

FSB:djr  
SWA01 P-106A  
Enc.

DOCSOTT: 3676111

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6169755505

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P.2/13

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

L. Lloyd WILLIAMS

Filed:

July 14, 2003

Serial No.:

10/619,275

Title:

Divisional of U.S. Serial No. 09/995,971  
SYSTEM FOR PROVIDING ACCESS  
TO A VOICE MAIL SYSTEM

Group Art Unit:

2645

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

Transmitted herewith is an amendment in the above-identified application.

The fee has been calculated as shown below:

CLAIMS AS AMENDED

|   | Col. 1                           |       | Col. 2                          | Col. 3        | Small Entity |           | Other Than a Small Entity |
|---|----------------------------------|-------|---------------------------------|---------------|--------------|-----------|---------------------------|
|   | Claims Remaining After Amendment |       | Highest No. Previously Paid For | Present Extra | Rate         | Add'l Fee | Rate                      |
| Total Claims  | * 25                             | Minus | ** 25                           | = 0           | x \$ 25      | \$ -      | x \$ 50                   |
| Independent Claims                                    | * 3                              | Minus | *** 3                           | = 0           | x \$100      | \$ -      | x \$200                   |
| First Presentation of Multiple Dependent Claims \$180 |                                  |       |                                 |               |              | \$ -      | x \$360                   |
| TOTAL ADDITIONAL FEE FOR THIS AMENDMENT               |                                  |       |                                 |               |              | \$ -      | \$ 0                      |

\* If the entry in Col. 1 is less than the entry in Col. 2, write "0" in Col. 3

\*\* If the "Highest No. Previously Paid For" IN THIS SPACE is less than 20, write "20" in this space.

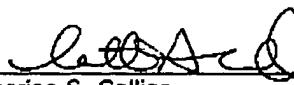
\*\*\* If the "Highest No. Previously Paid For" IN THIS SPACE is less than 3, write "3" in this space.

The "Highest No. Previously Paid For" (Total or Independent) is the highest number found from the equivalent box in Col. 1 of a prior amendment or the number of claims originally filed.

1.  Small entity status of this application 37 CFR 1.9 and 1.27 has been established by a verified statement previously submitted or is enclosed.
2.  No additional fee is required.
3.  A check in the amount of \$ \_\_\_\_\_ is attached.
4.  Please charge any additional fees or credit overpayment to Deposit Account No. 22-0190.  
A duplicate copy of this sheet is attached.

VAN DYKE, GARDNER, LINN &amp; BURKHART, LLP

Dated: December 23, 2004.

By: 

Catherine S. Collins

Registration No. 37 599

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